

May 24, 2016 Interagency CTR Board Meeting

Attendees:

Amber Nguyen, WSDOT
Pam Smith, WSDOT
Karen Parkhurst, TRPC
Carolyn Newsome, IT
Brooke Hamilton, OFM
Al Papas, OIC
Tomy Mollas, DES
Doug Rohr, LNI

Roundtable discussion:

Amber – She would like to add someone from Labor to the group. The state agency report to the legislature is due to 12/1/17. The report will report on CTR vehicle miles traveled (VMT), drive alone rates, mobile work force, SAFE-Ride program. Amber would like to add ETC success stories.

The group needs to update the Joint Comprehensive Plan to reflect the current programs. The document needs to be streamlined. Amber proposed that this be the first project of the group.

The group discussed:

- The need to capture “trip chaining” in CTR data.
How do we message around the Modern Work Environment benefits for CTR.
Karen added there is interest in looking at this in a broader way to look beyond commute trips to work. Currently we only track commute trips that end up at the workplace.
- Find some champions from HR, IT, and Management to get the message out.
- How do we assist and energize employees?
- How do we engage middle managers?
- We want a state plan that is visual – maybe a video of managers that are champions of the program that can be given to ETCs.

ORCA passes

In the new general budget ORCA passes will be distributed to state employees with work locations in King County and can be used on any of the ORCA transit systems. The budget cycle begins July 1. Initial discussions put WSDOT the administrator of the program. 7000 employees are eligible for the ORCA pass. There is lots of work that needs to be done prior to July 1. WSDOT employees are meeting the week of May 30 to begin assembling rider counts, contract amendments and other data needed for the program.

The group discussed the need for a “one-stop shop” for everything CTR. A website that can be used for CTR, Modern Work Environment, and parking questions. The group discussed the limits of ridshareonline and the advantages of other more advanced platforms for tracking trips, syncing with other apps. The group had general questions about the contract with Rideshareonline and the possibility of improvements of that platform.

Parking update - Tomy

- DES has hosted one open house regarding the parking increase and is hosting one more. A parking increase is necessary due to cost increases and needed maintenance.
- Brooke mentioned that there needs to be a way to have a discounted rate for remote workers that have reduced their use of the garage. Tomy added that without new technology that was not possible. The garage relies on window sticker parking and there is no way to track how often the garage is used by an individual.
- Enforcement – a full time WSP cadet is patrolling the garage. In made 590 warnings were issued. Starting the 2nd week of June, the WSP will begin issuing citations

Modern Work Environment update – Brooke

The MWE is the total employee experience that focuses on:

- Changing demographics of works
- Changing technology
- Using new types of workspaces; modular, open space, colocation space, activity based, and choice.
- How do we work and integrate work/life balance?
- The expectations of the work and work space are changing
- Branding is crucial – the new workforce believes e are rigid, bureaucratic, and have a lack of innovation.
- New message is “Work is what you do, not where you do it”.
- The EO is the total employee experience – How do we give employees tools to do their best work?
- OFM is currently; developing training, drafting a space use policy, developing an employee choice project, developing a mobile work force webpage, will conduct an employee survey, and open up a Seattle coworking location this summer.

Adjorn.